**Puttupu Rajeswari**

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| **Academic Credentials**   * **B. TECH** from Jawaharlal Nehru Technological University   **Areas of Excellence**   * Network Analyst * Technical/Quality Support * Troubleshooting/Fault Analysis * Analytical Skills * Client Relations Management * Complete Project Life Cycle   **Responsibilities:**  To work in a challenging environment while constantly updating my knowledge, contributing effectively to the development of the organization, which will help me to explore myself fully and realize my potential.  Comprehensive understanding of Network data management operations.  Ability to work independently and as part of a team & desire to learn new technologies.  **Primary Skills**  As a Network Analyst maintained network devices of switches and routers.  Having knowledge in CCNA based on routing, switching and ITIL Process.    Working on L1 tasks related to Connectivity issues, IP conflict issues. |  | **Professional Summary**  Innovative and scientifically rigorous 1.5 year experienced data science professional to bring to the table. With a team-oriented attitude, I’m eager to contribute deliverables to business users and build trust at a company like Resource Data.  **TECHNICAL SKILLS**   * Working as a Network analyst and maintaining all devices of cisco switches and routers      * CCNA concepts on upgrading the devices of cisco, VLAN Configuration, Routing concepts on EIGRP as well as BGP.      * Working on Infoblox and good knowledge on DNS and DHCP servers to assign and release IPs, subnets. * Set IP ranges and Certificates renewal process as well as export the files based on customer requirement. * Having good knowledge on F5 BIG-IP LTM to manage Nodes and virtual servers monitoring, creating, and managing the traffic. * Having good knowledge on certificates management of each device on F5 level troubleshooting on node issues. * Having knowledge on SolarWinds in this we perform health check of each device and manage or unmanage the devices during the activity and taking the weekly reports      * Working with IES for site location to troubleshoot the issues * Working and analyzing root cause on network devices to troubleshoot by analyzing logs/performance. * Troubleshooting performance issues on High Bandwidth utilization by using SolarWinds. * Working on connectivity issues for physical and virtual nodes. * Working on user tickets to troubleshoot the issue of basic connectivity. |  |

* Maintain Riverbed devices and renew the certs as per the valid time.

* Downgrading and upgrading the Riverbed devices based on Qualys vulnerability reports to the specific version.
* Working on F5 level on LTM tasks about creation, deletion of virtual servers and irule &GFP concepts as well.
* Working on load balancers on NATs and SNATs and maintaining the link controllers.
* Hardware Replacement :( Battery, Switches, Routers, UPS, Lenel cards, Power Supply, load balancers, Riverbed devices, link controllers etc.)
* Onsite Coordination & Vendor Management (HP) for remote devices.
* Provide 24 hour on call support on rotational basis and troubleshooting issues by having remote sessions with users.
* Working on Critical, High, Normal and Low Incidents/Service Requests. Experience of working on high priority ticket handling with a proactive approach to meet the desired SLA. Always ahead to the process guidelines to meet the desired results.

**Basic Knowledge on Network data**

* Having good knowledge on Switching and Routing concepts
* Monitoring and troubleshooting on network devices.

**PROFESSIONAL EXPERIENCE**

**February 2019 to Present: Kyndryl Solutions Pvt Ltd (Chennai)**

**Network Analyst**

**PROJECTS HANDLED**

**#1**

**Title: The Li Fung**

**Li Fung of the China**

**Company: IBM Ltd. (4.0 Months)**

**Designation: Data Scientist**

**Description:**

**Li & Fung company** customized, end-to-end supply chain and logistics solutions for brands and retailers worldwide. What sets us apart is our high degree of flexibility and scalability which is unrivaled in our industry. Millions of consumer goods pass through Li & Fung's supply chain every year.

**Tools**:

* **SolarWinds** for monitoring health checks for all location devices.
* **Service now Remedy** ticketing tool.
* **Aruba Controller** for wireless network connectivity.

**#2**

**Title: The STANDARD**

**The STANDARD is an insurance company of the United States.**

**Company: HCL Technologies Ltd. (2.0 Years)**

**Designation:** **Network Analyst**

**Environment: Cisco devices (2000+ devices)**

**Description:**

**Standard Insurance Company**, also branded as The Standard, is an American [insurance](https://en.wikipedia.org/wiki/Insurance) and financial company which is a subsidiary of [StanCorp Financial Group](https://en.wikipedia.org/wiki/StanCorp_Financial_Group), headquartered in Portland Responsibilities:

**Tools**:

* **SolarWinds** for monitoring health checks for all location devices.
* **Service now Remedy** ticketing tool.
* **F5 BIG-IP LTM** to loadbalance all servers network traffic.
* **Infoblox** for DNS and DHCP to Release, Assign IPs, IP ranges and subnets & to create TXT, CNAME, A and PTR records as well.

**PERSONAL DETAILS**

DOB: 17th Aug 1997

Linguistic abilities: English, Telugu.

Address: Vijayawada-520013, Andhra Pradesh, India.